

**Dallas Fort Worth Federal Executive Board  
Interagency Alternate Dispute Resolution**

**Mediation Participant Evaluation Form**

Date \_\_\_\_\_ Case Number \_\_\_\_\_ Agency \_\_\_\_\_

Mediators: 1. \_\_\_\_\_ 2. \_\_\_\_\_

Issues for Mediation: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Outcome:        ( ) Full Settlement        ( ) Partial Settlement        ( ) Impasse

**Please help us by completing the questions below. Your responses are important in assisting us to evaluate the mediation program.**

**Please circle one** **Least <.....> Most**

- |     |   |           |
|-----|---|-----------|
| 1.  | The session was arranged in a reasonable length of time.                                  | 1 2 3 4 5 |
| 2.  | The mediators explained the process to my satisfaction.                                   | 1 2 3 4 5 |
| 3.  | The mediator(s) were fair and impartial.  |           |
|     | Mediator 1  | 1 2 3 4 5 |
|     | Mediator 2  | 1 2 3 4 5 |
| 4.  | The mediators appeared knowledgeable and efficient in facilitating the mediation process. |           |
|     | Mediator 1  | 1 2 3 4 5 |
|     | Mediator 2  | 1 2 3 4 5 |
| 5.  | The mediators appeared to adequately comprehend the subject matter being mediated.        |           |
|     | Mediator 1  | 1 2 3 4 5 |
|     | Mediator 2  | 1 2 3 4 5 |
| 6.  | I felt comfortable in expressing my viewpoints.   | 1 2 3 4 5 |
| 7.  | The mediation process helped resolve some/all issues.                                     | 1 2 3 4 5 |
| 8.  | The outcome is what I expected.   | 1 2 3 4 5 |
| 9.  | Regardless of outcome, I felt the process was fair and impartial.                         | 1 2 3 4 5 |
| 10. | Regardless of outcome, I believe that the mediation was beneficial.                       | 1 2 3 4 5 |

**Please provide any elaborations to your answers above or any additional information you would like to offer in improving the process.**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Thank you for participating in mediation and providing your evaluation of the process.**

I am:            Agency Rep \_\_\_ Supervisor \_\_\_ Agency Attorney \_\_\_  
                  Complainant \_\_\_ Complainant Rep \_\_\_ Complainant Attorney \_\_\_