As a Supervisor, Rob constantly encourages and provides staff with opportunities for growth and mentorship and ensures there is clear and open lines of communication with direct reports and upper management. Although his team has experienced recent staff changes, Rob was able to reassign work to others including the newest members of the section. In doing so, he offered staff an opportunity to cross-train within the pesticides program and mentor the new staff. This delegation of the work has helped Rob build, boost and maintain a high morale within the group and has helped the group become a more cohesive team. Through cross training and collaboration, his staff have been able to adapt, grow and become more versatile in their experience. Rob has continued to foster creativity by supporting new ideas. As new staff on-board and offer input on ways to implement parts of the program, Rob finds ways to support them with the necessary time and resources.